

NZ | Project Booklet

tretford | TILE

Contents

- Quarter-turn installation
- Sample Warranty
- Technical Data Sheet
- Installation Instructions
- Care & Maintenance
- Certificates:
 - Environmental - EPD & PHD
 - Fire & Slip

Call **0508 238 262**
www.advanceflooring.co.nz



AU | NZ tretford TILE

31st January 2020

TO WHOM IT MAY CONCERN

tretford INTERLIFE TILE – Quarter-Turn Installation

Dear Sir/Madam,

As the Australian Distributors for tretford INTERLIFE TILE, we confirm that the recommendation for installation of tretford INTERLIFE TILE is quarter-turned and that the Manufacturer can only provide formal written instructions for this installation method.

Because of its unique construction, tretford INTERLIFE TILE's Manufacturer has developed a very specific, highly technical process to cut precisely between the ribs. For this reason, the resulting finish means that the tile may not be exactly square, which is why 4 tiles quarter-turned resolves any inconsistency.

The edges of the tiles are also designed to be undercut on alternate sides so that they 'lock' into the opposing sides of the adjoining tile. Whilst this works effectively in a quarter turn installation, when attempted in brick, ashlar or monolithic, the edge cutting process removes the ability to achieve a 'seamless' finish. The contractor will also find that the tiles will run out. For this reason, tretford will not recommend these methods.

tretford is aware that these methods may have been used – but very rarely. However, the Manufacturer would not be responsible for warranting the finished installation as their concern is always meeting client's expectation of tretford installed. Should the installation depart from their recommendation, tretford could only give its relevant "wear warranty".

Yours faithfully,

A handwritten signature in black ink, appearing to read 'Ainsley Gibbon', with a long horizontal line extending to the right.

Ainsley Gibbon
Managing Director
Gibbon Architectural

AU | NZ tretford ROLL | RUGS | PLANK | TILE

TRETTFORD WEAR GUARANTEE

Limited Wear Warranty

+ Lifetime Anti-ravel/Non-Zipper guarantee

The manufacturer warrants that Tretford Carpet (Roll/Tile/Plank/Rugs) will not wear more than 25% in the five 5 years following its installation, provided it is installed and maintained indoors according to manufacturer's recommendations.

This warranty covers carpet wear (loss of pile) and does not cover soiling, crushing or tracking. This warranty is prorated based on 5 years of service and is not transferable.

If, after testing the carpet, the manufacturer determines that the carpet has worn more than 25% and that all warranty conditions have been met (see below) the manufacturer will compensate the owner on a pro-rata basis, the original material cost of the carpet for the area directly affected.

Conditions of Warranty

This warranty is provided on the following conditions:

- It is provided exclusively to the original purchaser.
- The carpet has been installed by a suitably qualified contractor in accordance with all current AS/NZS industry standards.
- The carpet has been properly maintained and cleaned in accordance with the tretford care and cleaning instructions.

Exclusion from Warranty

- It excludes carpet installed on stairs, areas subject to castor action, damage from skates, spiked shoes and other athletic footwear,

- Water or flood damage, where carpet is affected by such damage, condition or event.
- Improper installation or maintenance – (note - refer to the detailed maintenance guidelines in your Warranty booklet below).
- Wilful damage including burns, tears and cuts.
- Carpet affected by deterioration of underlay or failure of the underlay.
- Defects including folds, wrinkles, bubbling and/or delamination due to improper installation.

Notes on tretford care and maintenance instructions

Taking a proactive approach to carpet care is very important for maintaining the value and ensures that you prolong the beauty and durability of your new tretford carpet!

Within our cleaning and care instructions, we give you important tips and sensible advice for the correct treatment of your new tretford carpet.

And part of tretford's philosophy on producing a healthy and protected carpet is minimizing the use of chemicals. Tretford treats its carpet preventatively for insect resist treatment according to the valid European (EU) standards (Regulation 528/2012), which meets all requirements for treated goods.

Maintenance care and basic cleaning:

Regular vacuuming and annual deep cleaning are most important to maintaining Tretford Carpet.

- Regular vacuuming at least weekly, including along skirting boards, under furniture and in non-usage areas.
- Annual, at least once-a-year, low-moisture, deep cleaning of the carpet in all areas including along skirting boards, under furniture and in non-usage areas.

A detailed guide to Care and Maintenance is enclosed in this Project Booklet - or to obtain separately, please email sales@gibbongroup.com.au or call Gibbon Architectural on 07 3881 1777.

Contact Gibbon Architectural:

(07) 3881 1777

sales@gibbongroup.com.au

www.gibbonarchitectural.com.au



Insert Tech Spec page here



NZ | tretford TILE

INSTALLATION INSTRUCTIONS

These instructions must be followed to retain Manufacturer's Warranties.

Installation guidelines on tretford architectural folders and the international website do not apply to Australian tretford installations. For the latest published guidelines, please refer to www.gibbonarchitectural.com.au.

General Information

The following instructions are to be reviewed in conjunction with AS/NZS 2455.1:2019 prior to installing tretford TILE carpet. The information supplied in these instructions are general and may not cover all subfloor conditions. For subfloor conditions not covered by these instructions please contact your local representative for guidance on how to proceed.

Gibbon Architectural will not be held responsible or warrant any tretford product that is not installed in accordance with these instructions and procedures.

All tretford products delivered should be inspected prior to installation to ensure the following:

- The correct style and colour have been supplied
- The correct quantity has been delivered
- That where applicable the correct dye lot has been delivered
- No transport damage has occurred. Please note that if there is any sign of transport damage, please photograph the damage before opening packaging and send the photos to your local representative as soon as possible.

DO NOT install any tretford TILE products if any of the above issues are noted.

Pre-Installation Requirements:

CROSS CHECK:

Installers must remember to check colour, quantity, and batch against your order before use.

SEQUENTIAL BATCHING:

Please note, in accordance with Australian Standards, **tretford TILES and/or ROLL must be laid in sequential order. If not installed sequentially, colour variation may occur.**

ACCLIMATISATION:

At times of extreme humidity changes it is recommended to allow the TILES to acclimatise on site for a period of 24 hours before installation in the area in which it is to be laid. Please be aware **that tretford is a natural fibre. Ambient humidity (RH) levels >75% at the site are to be avoided and can be mitigated by mechanical extraction if required.**

NZ | tretford TILE

We recommend that the tiles are secured using a low VOC pressure sensitive adhesive – **Giltgrip GG66 PS Adhesive** has been specifically recommended for tretford TILE application.

General Information:

tretford TILE is to be installed on dry, clean, and properly prepared subfloors as per AS/NZS 2455.1:2019. Gibbon Architectural are not responsible for any failure of a tretford product which is caused through moisture related issues, poor or incorrect floor preparation, incorrect installation techniques or any other failures which arise through the installer not following these instructions in conjunction with Australian / New Zealand Standards.

A primer may be required is installing onto a high porosity sub-floor. Please contact **Gibbon Architectural** for direction.

It is the responsibility of the installation contractor to ensure the substrate is correctly moisture tested and properly prepared prior to installation of any tretford products and that the floor companies with AS/NZS 2455.1:2019.

[Please see full Sub Floor Preparation document here.](#)

Or scan the below QR code to view:



SPECIFIED ADHESIVE

Giltgrip GG66 PS Adhesive

Giltgrip 66 Pressure Sensitive adhesive is Low in VOC and has been developed for the installation of vinyl composition tiles and Carpet Tiles. It has good plasticiser resistance.

Tech Data Sheet:

[Giltgrip GG66 PS Tech Data Sheet.](#)

Adhesive Surface Preparation:

To be in accordance with The Australian/NZ Standard 1884-2013 “Floor Coverings – Resilient Sheet and Tiles – Laying and Maintenance Practices” & Australian/NZ 2455:1:2007 Textile Floor Coverings. All surfaces to be bonded shall be dry, smooth, sound, and clean. Subfloors must also be free of wax, grease, and hydrostatic pressure. The minimum subfloor temperature before commencing surface preparation and adhesive applications 10 degrees C.

Highly absorbent wooden or concrete subfloor surfaces are to be primed with a suitable Acrylic Primer prior to the application of adhesive. All concrete substrate floors should be tested for moisture content, according to the above Australian/NZ Standard prior to undertaking surface priming or installation of floorcoverings

Adhesive Application:

“VI” 1.6mm notched trowel to the sub-floor for tretford felt backed carpet tiles. Complete the installation according to the AS/NZ 2455.2.2007 and floorcovering manufacturer’s installation instructions including rolling of floorcoverings on completion.

SPREAD RATE: approx. 5m²/litre

Giltgrip 66 has been designed to be used in dry mode ie allow the adhesive film to completely dry and become clear. Clear is when the adhesive changes from white wet adhesive to dry clear tacky film of adhesive. Clear time will depend on atmospheric conditions. Complete installation according to manufacture instruction. Roll installation on completion with the recommended weight roller. Do not allow heavy traffic for 24 hours

Storage and Clean up:

Giltgrip 66 adhesive should be stored at 20°C in well ventilated area. Shelf life is 12 months in a sealed container.

Clean off any surface and tools immediately with a well dampened cloth with warm soapy water. Do not allow to dry. Dried adhesive may be softened using a suitable solvent cleaner.

AU | NZ tretford TILE

CARPET TILE INSTALLATION METHOD

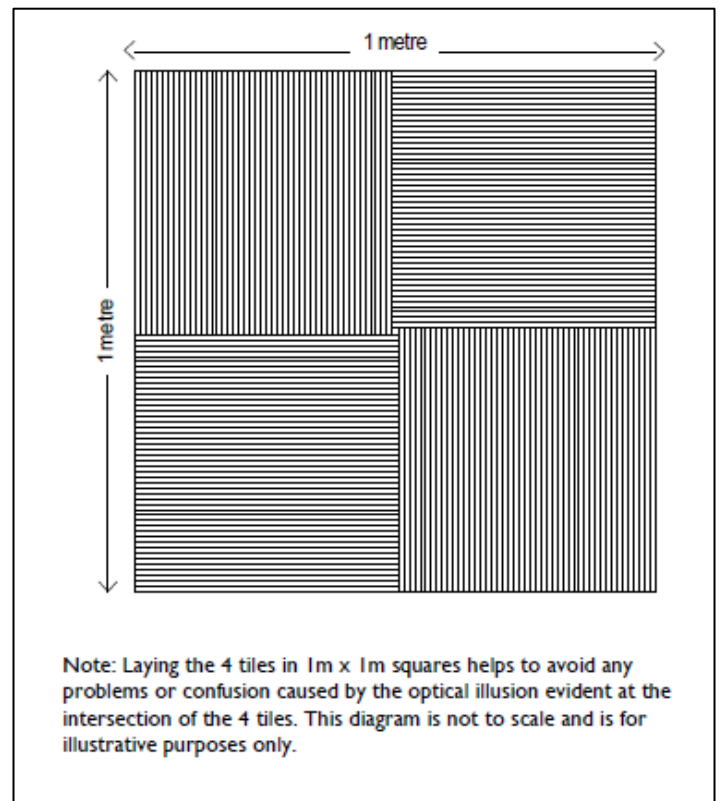
*** These instructions must be followed to retain Manufacturer's Warranties.**

Laying should commence as near as possible to the centre of the room, with a square of 4 tiles. All tiles should be tessellated i.e – laid at right angles to each other.

Tiles should appear to be offset against tiles laid in the same direction (see diagram below).

The outside of the square must however be straight and measure 1m on all 4 sides.

Note : tretford tile cannot be used on walls or ceilings.



AU | NZ tretford ROLL | RUGS | PLANK | TILE

CARE AND MAINTENANCE

Prepare & prevent:

The lasting and beautiful character of tretford carpet is often determined by the right choice of colour. For example, in rooms with intensive foot traffic, it is best to opt for darker colours with a 'heathered' blend in the face fibre, which have greater dirt-concealing capacity.

Clean-off zone:

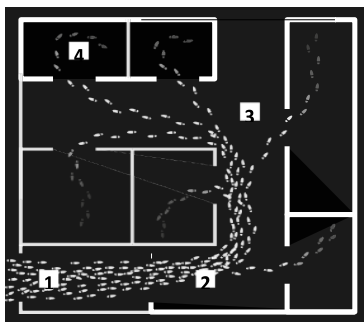
The protection of an interior starts with an optimal protection of the entrance. 85% of the dirt is brought in by shoes, and that is why we recommend installing an efficient and sufficiently long clean-off zone (minimum 9 metres) using a quality entrance matting.

We recommend you choose a darker 3-star colour and/or heathered mix which is ideally suited for clean-off zones.

Types of traffic areas:

An (office) space can be divided in 4 traffic areas:

1. Clean-off zone
2. Heavily intensive area
3. Intensive traffic area
4. Normal traffic area



Proactive carpet care:

tretford's whole process of production is where natural goat hair fibre and other raw materials are brought together to make its unique construction and hold true to tretford's philosophy of producing a healthy carpet with minimal use of chemicals.

Taking a proactive approach to maintenance will ensure that you prolong the beauty and durability of your tretford carpet.

Regular vacuuming maintenance:

To properly maintain tretford, thorough vacuuming is required **at least once a week in all areas**, and more frequently in high traffic areas. This should be the top priority in your maintenance regime. **This should be all areas, including along skirting boards, under furniture and in non-usage areas to get a thorough vacuum.**

Gibbon Group (as the Australian Distributor of tretford carpets) recommends the use of **barrel head vacuum cleaners** (rotating brush head) that work to "lift" the fibre during cleaning and remove more debris from the base of the carpet, along with micro filters which effectively collect all residues in a disposal bag. Vacuum brands such as Sebo & Dyson have examples of barrel head vacuums.

Additional maintenance guidelines:

- Annual, at least 12 – 18 months, low moisture, interim deep clean of carpet in all areas including along skirting boards, under furniture and in non-usage areas.
- **Please refer to professional cleaning recommendations under Interim Deep Cleaning.**

AU | NZ tretford ROLL | RUGS | PLANK | TILE

Insect resistance:

tretford carpet treats all their carpets to deter infestation and damage from moth and insects. The presence of such insects in an indoor area is due to environmental factors out of their control. The treatment does not stop insects from entering your home and moth/insects in some areas have developed a level of tolerance to treatments. This treatment is embedded in the carpet fibre and needs to be ingested by the insect to have an effect – meaning that some fibre loss can occur – so prevention through regular housekeeping is essential.

If infestation does occur, it is the responsibility of the consumer to arrange for the professional eradication of the insect problem to prevent damage being done to the carpet. The cost of doing this is the responsibility of the consumer.

For this reason, it is imperative for ongoing preventative maintenance to be carried out to reduce the risk of infestation. This includes regular vacuuming especially around walls, including the use of a nozzle to get into the very corners and edges of the rooms, and periodical vacuuming under furnishings such as lounge chairs. Surface sprays can also be used around the edges of carpeted rooms every 6 months or so to deter insect attacks.

SPOT CLEANING

Goat hair is naturally more stain resistant than other fibres and does not need added stain protection chemicals. However, no carpet is 100% stain proof and being proactive in the treatment of spot and spills will avoid disappointment in your carpet appearance.

Almost every carpet is a victim of spills from time to time. Many of these accidents can be looked after with minimum care, if a few simple rules are followed, the most important of which is that the **carpet should never be rubbed.**

Spillages and cleaning solutions should be blotted up by gently pressing a slightly damp colourfast towel or similarly absorbent material against the affected area. Please do not bleach or use heavy duty cleaning fluids / chemicals or carpet cleaning products with a high pH level on tretford as this can damage or discolour the carpet.

The longer a spill is left unattended, the harder it is to remove the stain.

AU | NZ tretford ROLL | RUGS | PLANK | TILE

SPOTTING CLEANING

Goat hair is naturally more stain resistant than other fibres, so there's not much need for added stain protection chemicals, however no carpet is 100% stain proof.

Being proactive and treatment your spots and spills quickly will give you a much higher chance to achieving a good outcome.

Please refer to the table below should soiling/staining occur to your Tretford carpet or rug.

SPOT CLEANING TABLE							
Important : follow Step Nos. in sequence (shown in below table)							
1-2-8	Blood	2-13	Egg	2-10	Milk	1-2-6	Urine (Fresh)
10-2	Butter	2-6-8	Faeces	4-10	Nail Polish	2-8	Urine (Dry)
9-10	Candle Wax	1-2-8	Fruit juice	1-2	Paint, Latex	2-6-8	Vomit
3-10-8	Chewing Gum	10-2	Furn. Polish	11-13	Rust	9-10	Wax, Candle
10-2	Chocolate	8-2-8	Gravy	10-2	Shoe Polish	12-2-8	Wine (Red)
1-2-8	Coffee	12-2	Ink (Ballpoint)	1-2-8	Tea	1-2-8	Wine (white)
10-2-8	Cooking oil	10-2	Ink (Felt Tip)	8-2	Tomato Sauce		
2-10	Cream	2-10	Ice Cream	2-10	Toothpaste		

STEP NO.

INSTRUCTIONS

1	Cold water
2	1 x teaspoon mild detergent, (wool approved) & 1 teaspoon vinegar in 1 litre warm water
3	Chill with ice cubes in a plastic bag or aerosol freezing agent – pick or scrape off.
4	Clear nail polish remover (without lanolin)
5	Rust remover (requires professional carpet cleaner application)
6	Clear household disinfectant
7	Vacuum immediately
8	Rinse with warm water
9	Place absorbent paper over wax and apply hot iron to paper
10	Dry cleaning solvent such as white spirits
11	Mix 1/3 cup white vinegar with 2/3 cup of water
12	Clear soda water – blot/pat dry
13	Seek professional carpet cleaning

AU | NZ tretford ROLL | RUGS | PLANK | TILE

INTERIM DEEP CLEANING

Prolong your carpet's lifecycle through specialist cleaning.

The goal of specialised maintenance is to keep the carpet clean and maintain a consistent appearance level. The primary focus is on frequent low moisture pile lifting and the removal of sticky residues or stubborn marks that would otherwise trap soil in the carpet fibres. Shampoos and cleaners with a spirit base or high pH level should be avoided.

tretford carpet should be professionally deep cleaned every 12 – 18 months to remove any sticky soil that has lodged itself into the carpet fibre. Shampooing and Do-It-Yourself steam cleaning are not recommended. **Only low moisture extraction methods can be used on your tretford carpet.**

All Wear Warranties are void if the following low moisture, deep cleaning options are not used.

Low moisture extraction method:

tretford only recommends the use of two systems:

1. Chem-Dry Hot Carbonating Extraction
2. HOST Dry Carpet Cleaning.

These next generation approaches to effective periodic deep cleaning are described as Low Moisture as they use 80% less water in the cleaning process over traditional hot water extraction methods.

Committed to reducing our environmental impact, tretford recommends these two water-saving solutions for carpet cleaning.

1. Chem-Dry Hot Carbonating Extraction:

Chem-Dry offer Hot Carbonating Extraction Technology where carbonated water along with safe, (Green Certified) non-toxic agents give a deep clean, along with powerful extraction that means 92% of the water they use is extracted from your carpets.

When contacting Chem-Dry please use the code **'tretford'**, as they will allocate their most experienced operator in your local area to the job.

In Australia please phone: 1800 243 637

In New Zealand email: julie.snow@chemdry.co.nz

2. HOST Dry Carpet Cleaning:

This system uses natural Green Seal Certified sponges to encapsulate foreign soiling in the carpet fibre, which is then vacuumed out using their specialist equipment with high power extraction units. HOST spotting kits are very effective at removing stains and are highly recommended (contact Gibbon Architectural for purchase information).

Benefits of recommended low moisture systems:

- Clean dry carpet – either immediately or within a short period
- No wick-back of spots
- No sticky residue will remain in the carpet
- Will not promote mould or mildew growth
- Can be scheduled during business or outside business hours

Please check the website for Host Carpet Cleaners in your area on www.floorlife.theandrewsgroup.com.au

CAUTION: Systems that use horizontal or bonnet head cleaners using circular scrubbing action MUST NOT be used as this machine will damage the carpet fibre. Using this method will void the warranty.



AU | NZ tretford INTERLIFE TILE

ENVIRONMENTAL CERTIFICATIONS

Global GreenTag^{Cert}™

GreenRate™

Level A

GreenTag™

LCA Rate
Silver Plus



tretford

Greentag™ BPPVC

Best Environmental
Practice PVC
(phthalate free)



tretford

PHD™

Health Rate™

Platinum
(world's best rating)



tretford

EPD™

GreenTag™

Environmental Product
Declaration
EN 15804
ISO 14025
ISO 21930



tretford

TEST RESULT CERTIFICATES

Fire and Slip Tests

